

COVID-19: Information for Families

This document contains information for families regarding updated procedures and requirements as we re-commence face-to-face programs. These updates are part of our on-going commitment to providing a safe and positive experience for all of our Kookaburra Kids and staff.

What are Kookaburra Kids doing differently?

In addition to all of our normal procedures regarding safety and hygiene, **we have introduced the following policies and procedures:**

- **Group sizes may be reduced** and they will not exceed any recommendations or restrictions from state/territory authorities.
- **Regular hand-washing and surface cleaning** will occur as a normal part of programs.
- **Physical distancing** may occur on programs, depending on relevant restrictions and the activity type.
- **Pick-up and drop-off** procedures will ensure appropriate physical distancing practices at the start and finish of activities.
- **Procedures updated** regarding how we manage illness on our programs.
- Kookaburra Kids **may be forced to cancel an activity at late notice** if health advice indicates this is necessary.

We are constantly monitoring the latest information and guidelines for all of our operational areas.

For links to updated information for each state or territory, please visit:

<https://www.australia.gov.au/#state-and-territory-government-information>

What we require from families

As always, we rely on families to work with us in helping to provide a safe environment for all of our program participants. **With this in mind, as part of your family's participation in the Kookaburra Kids program, we have the following requirements.**

- **If your child is unwell, or showing any symptoms of being unwell, they MUST NOT attend a Kookaburra Kids activity.** We understand this may cause disappointment from time-to-time, but as per all government directions, this is the best way to help ensure a safe environment.
- If any person (eg. family member) or institution (eg. school, sport team, church etc.) in your child's community is closed or has any form of direction from a health authority regarding a confirmed case of COVID-19, your child **MUST NOT** attend a Kookaburra Kids activity until advice or directions are updated.
- In the event of recent ill-health, **Kookaburra Kids may require a negative COVID-19 test result OR written medical advice** before a child attends one of our programs.
- Please follow all directions from staff regarding new practices. Especially at pick-up and drop-off to activities, there may be specific directions that need to be followed to ensure appropriate physical distance is managed.

What are the risks?

We always aim to manage risk and reduce it to the lowest acceptable level. However, there is no such thing as an entirely "risk-free" environment, and in the same way that there is a risk of a child falling over and bumping their knee on an activity, we cannot entirely eliminate the risk that someone may attend who could transmit COVID-19. We believe we are putting in place appropriate steps to minimise this risk to an acceptable level but understand if you do not feel comfortable sending your child to our activities. **By sending your child to one of our programs, you accept that:**

- Kookaburra Kids has taken all reasonable steps to minimise the risk of COVID-19 transmission on our programs.
- That by attending the program, your child may be exposed to or contract COVID-19.
- You have followed and will continue to follow all directions from Kookaburra Kids regarding safety and hygiene.

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What will happen if a child becomes sick during an activity?

We rely on families to keep their children at home if they are displaying any symptoms of being unwell. As another precaution, if a child displays symptoms at one of our events, or if a Kookaburra Kids' staff member becomes concerned that a child is unwell, they may isolate that child from the rest of the activity group. **In the event that this occurs, the following steps will be taken:**

- The isolated child or young person will be supported and remain under the close supervision and attention of a staff member. This will include an explanation about why this step has been taken.
- The child or young person will be provided with an appropriate activity and will be appropriately supervised.
- The parent/carer of the child or young person will be contacted as soon as possible to arrange for their pick-up from the activity. At this point, Kookaburra Kids staff will explain their reasoning for their decision and answer any other relevant questions.

If this should occur, the judgement and decision of the Kookaburra Kids staff is final.

Please support our commitment to a safe environment by respecting the difficult position that our staff might be in and helping them to manage the situation in a constructive manner.

What will happen if someone at the activity is diagnosed with COVID-19 after the event?

It is possible that, despite our efforts, a person attends the program that subsequently tests positive for COVID-19. If this occurs, as soon as Kookaburra Kids becomes aware of this, we will enact our response plan. **If this occurs, some or all of the following steps may be required:**

- Kookaburra Kids might need to disclose your family details to relevant health authorities to aid their contact tracing efforts.
- You will be contacted by a Kookaburra Kids staff member to notify you of relevant details. You may also be contacted by the relevant health authority for your state/territory.
- Kookaburra Kids will remain in contact with you to pass on any relevant updates or information.

Summary & Acknowledgement

We thank you again for your patience, understanding and support as we return to face-to-face activities. We are really excited to re-connect with the entire Kookaburra Kids community! **By sending your child or young person to a Kookaburra Kids event, you acknowledge that:**

- You have followed all directions from Kookaburra Kids in relation to managing safety and hygiene.
- You are comfortable with the steps that Kookaburra Kids has taken or may need to take if the situation should arise if a young person becomes unwell or there is a confirmed case of COVID-19 on one of our programs.
- There is a risk, however small, that your child/young person may contract COVID-19 at a Kookaburra Kids event, and that Kookaburra Kids, having taken all reasonable steps to prevent this, is not responsible for any such transmission.

Thank you again for your understanding and support. If you have any questions regarding these updates, please do not hesitate to contact a member of our team to discuss this further.